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## **THE EFFECTS OF BOOM BUST ON NATIONAL CONSTRUCTION INDUSTRY PERFORMANCE – Arial, size 14 point font**

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Abstract body – maximum 300 words. This section to be Arial font, size 10 point font.

1. The NZ Construction Industry KPIs, (operated by CCG) have been used for benchmarking in New Zealand since 2004 and were established by an industry wide Steering Group comprising clients, supply chain and representative industry bodies.
2. The KPIs have been adopted by several organisations including clients and suppliers and link directly to KPIs operated by UK. This approach has enabled direct benchmarking with UK project performance including the best practice projects, 'UK Demonstration Projects'.
3. The key benefits of measuring project performance via National KPIs for those organisations adopting them as part of a continuous improvement programme, a larger percentage of their projects achieve improved time, cost, quality, H&S, sustainability and customer satisfaction results.
4. Overall industry results over the last two years indicate that performance is improving, especially since 2006 (the last time the industry was measured using the same KPIs). In 2006, the industry was booming, in 2011 and 2012, the industry was in a 'bust'. There are early indications that the industry is going into performance decline again. Could this be linked to Boom Bust?
5. How have some businesses insulated their performance results from the boom bust effect?

<<http://www.constructing.co.nz/uploads/events/114/Amanda%20Warren,%20Constructing%20Excellence.pdf>> - This section to be Arial font, size 10 point font

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